

**Job Title** Senior Application Performance Management (APM) Consultant

**Location** Cardiff/Corsham, travel to client premises

**Package** Competitive salary + benefits + Car Allowance/Company Car

### About Net Consulting

Net Consulting are an IT consultancy specialising in network application performance monitoring, troubleshooting and prediction. Our services cover the full application lifecycle from modelling how applications will perform on the intended infrastructure, through to troubleshooting those already deployed, and capacity planning the network bandwidth required to support them.

The purpose of this role is to provide professional, technical consultancy services to our clients in the field of Application Performance Management. You will specialise in application performance analysis and will undertake pre-sales, troubleshooting & solution implementation activities from requirements gathering to the presentation of findings and outcomes.

The Company's substantive business is based in Corsham Wiltshire, and accommodation is provided for employees who do not live within a commutable distance. This role will require travel to various locations within the UK to work on client sites.

### Benefits of working for Net Consulting

In addition to above market rate salaries, Net Consulting provides a comprehensive benefits package. We understand that each person has different needs and aspirations so to accommodate everyone we provide credits to each employee to choose which benefits they wish to receive. Our benefits include contributory pension, life insurance, private medical insurance, gym membership and personal training. We support all family friendly policies and understand their importance to our employees and organisation. We are committed to ensuring that our employees remain experts in the field of APM, and provide regular in-house and external training to maintain learning and development.

### About You

You will be an experienced network engineer with a strong background in configuring, maintaining and troubleshooting large enterprise networks with a strong understanding of networked applications. You will be capable of presenting and communicating complex information to non-technical clients. As a Consultant you will be the Company representative at client sites, meetings and technical pre-sales appointments and therefore you must display the highest degrees of integrity and honesty. To be successful in this role you must exercise leadership qualities and take responsibility for actions and decision making. You must be equally adept to working in a team and alone, and have an exceptional work ethic to achieve the required results and customer satisfaction. The ability to work flexibly in a high pressure environment, managing changing priorities and workloads is essential. You must have a full UK driving licence, be willing to travel to client premises throughout the UK and it is essential that you either have UK Security clearance or have the ability to gain it.

## Roles and Responsibilities

- Diagnose client issues, recommend and undertake investigative solutions
- Technical pre-sales work, attending meetings, designing, documenting and presenting solutions
- To assist colleagues in the completion of projects, to meet deadlines and client expectations
- Undertake project requirements gathering, and produce lower level project design documentation
- Prepare, implement & decommission appropriate equipment and tools for analysis projects, including laptops and servers with relevant monitoring software
- Prepare and deliver presentations to clients, based on the report findings
- Investigation of new software technologies in a lab environment
- To maintain an up to date knowledge of changes in IT

## Skills, Knowledge and Experience

- Experience in troubleshooting complex network issues
- CCNA, CCNP or vendor equivalent certification
- Experience in Network Performance Monitoring (SolarWinds Orion, HP OpenView, CA Spectrum, Entuity, Nagios or similar) is desirable
- An appreciation of Enterprise class networking (CISCO, Juniper, F5 or similar technologies)
- Proven experience and knowledge in networked Application to Application communication
- A good understanding of TCIP/IP addressing and port usage
- Experience with NetFlow, VoIP monitoring & analysis is desirable but not essential
- Experience in any of the following tools is desirable:
  - Riverbed Application Response, Riverbed Portal
  - Compuware Vantage suite
  - Netscout nGenius
  - Computer Associates NetQoS suite
  - Ipanema Technologies Application Visibility, QoS & Control Tools
  - Network packet-based Application Performance Monitoring (Wireshark, Observer, Sniffer, Fluke)
  - BMC End User Experience Manager